

# JOHNS & HELMUELLER

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September 21, 1995

Steven Rosenberg  
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591 Redwood Highway, Suite 2275  
Mill Valley, CA 94941

Dear Steven:

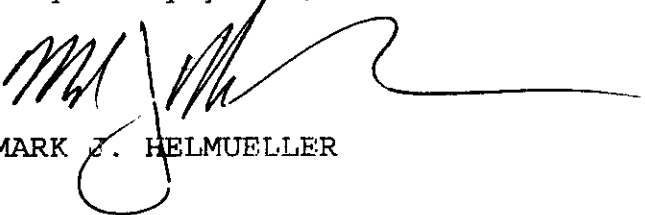
It is my pleasure to thank you for the services you performed as a mediator in the two personal injury automobile accident cases you assisted on earlier this year, Covill v. Dieterich Post Company and Lydon v. Yawney. With your assistance we were able to resolve both cases prior to trial.

I particularly appreciated your flexibility in dealing with the different circumstances each case provided. As you will recall the parties were so far apart in the Lydon v. Yawney case that discussions of monetary amounts was ridiculous. However you were able to point out the difficulties in the case for both sides and focus our attention on additional discovery and work that needed to be done on the case. After completion of that work and discovery we were able to come to a settlement of the case before trial.

This was contrasted to the Covill matter in which your assistance at bringing both parties to a median dollar figure to settle the case was invaluable. Again in that matter you also adjusted your mediation style to fit the specific case and the needs of the parties.

Your straight forward approach to the mediation in both cases was appreciated. Additionally, I think on the particularly difficult cases such as the Covill and Lydon matters your ability to be part chameleon, changing your style to fit the needs of the parties and the particular case was essential at pushing the cases towards resolution. It is my pleasure to recommend you to any parties seeking a skilled mediation professional to resolve their civil disputes. Please feel free to use this letter in that regard.

Very truly yours,



MARK J. HELMUELLER

MJH/ljw