

DONALD J. BLACK

LAW OFFICES OF  
**DONALD J. BLACK**  
2213 MENDOCINO AVENUE  
SANTA ROSA, CALIFORNIA 95403  
(707) 576-7850  
FAX (707) 525-9641

CRAIG R. JOHNSTON,  
OF COUNSEL

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Re: Steven Rosenberg, Mediator

To Whom it May Concern:

On behalf of a client, I recently retained Steven Rosenberg as a mediator in a business dispute. Despite the fact that the dispute arose from a business relationship, it was more bitter than most, and feelings ran high on both sides.

As a professional mediator myself, I thought Mr. Rosenberg's performance as mediator was excellent. With a less thoughtful, sensitive and well-trained mediator, the mediation would not have succeeded, and extremely adversarial and acerbic litigation would have resulted. I was especially impressed by Mr. Rosenberg's ability to transform the discussion from a negative one of claims and defenses to a positive one of possible solutions to the group's collective problem.

I would not hesitate to recommend Steven Rosenberg as a mediator to anyone.

Very truly yours,



Donald J. Black

DJB:gp